



# XcheduleMax

A SCHEDULER  
with  
FIELD FORCE MANAGEMENT

The scheduling of  
resources/jobs/projects/deliveries is  
automatic and dispatched to the field  
workers

# Overview - XscheduleMax

Most businesses need to schedule something. It could be scheduling orders to deliver, technicians to work on jobs, trainers to classes, projects to teams, vehicles to drivers, repairman to repair works, engineers to maintenance etc. Very often, when the volume increases or changes occur, scheduling can become tedious, messy and time-consuming.

Why not let scheduling automates itself?

XscheduleMax by Applivon is a scheduler system that automates job matching, allocation and dispatch to resources. We understand that resources have constraints such as availability, locations, skills, experiences etc, and so XscheduleMax takes all these constraints into account and other business rules defined by your company to run the most optimised schedule for you.

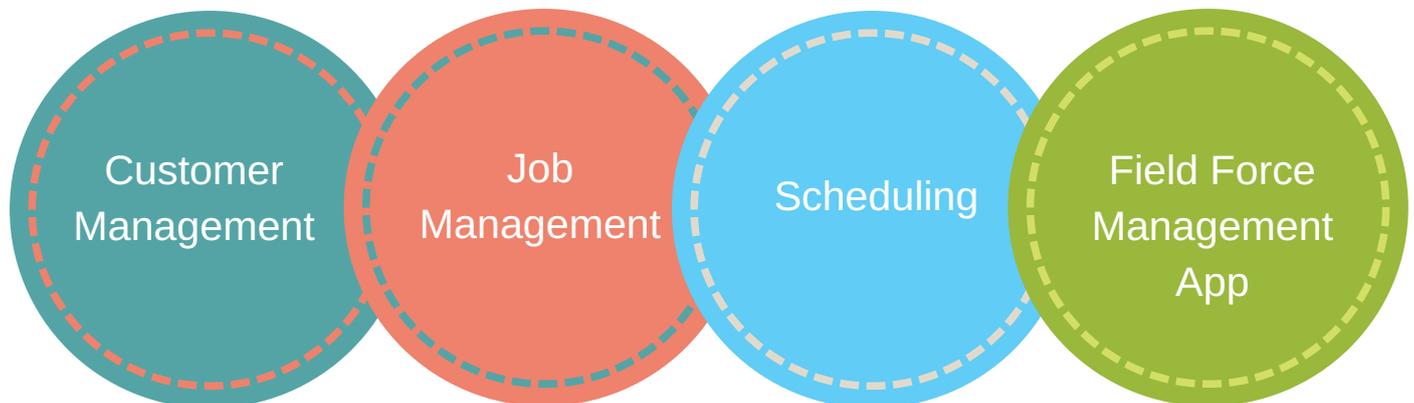
It doesn't stop at just running the schedule, when all is well and good with the schedule, the jobs are allocated to the suitable resources and dispatch to them even while they are out of office in the field.

XscheduleMax enables you and your field force workers to access to real-time information, communication, changes, requests and actions all via the field force mobile app. Coordination between you and your field force workers are much improved to deliver effective and timely service.

XscheduleMax is designed to be flexible and scalable to meet the unique needs of companies.

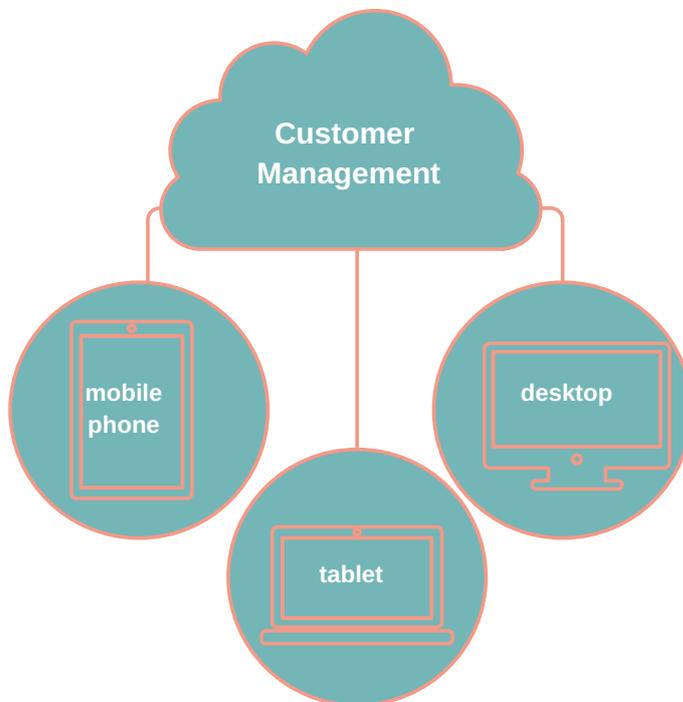
Chat with us today to find out more

email: [team@applivon.com](mailto:team@applivon.com)



# Customer Management

Manage customer details, requirements and locations. Given the access rights, the customer's information is searchable, viewable and editable anytime, anywhere on the move.



## General features of the customer management



Customer details, requirements and instructions



Price list by customer type and by service type



Customer communication history, feedback and review is kept for traceability



All billing, payment and refund transactions by the customer are recorded



Searchable database allows you to have quick access to your customer's record



Sales statistics and report by customer

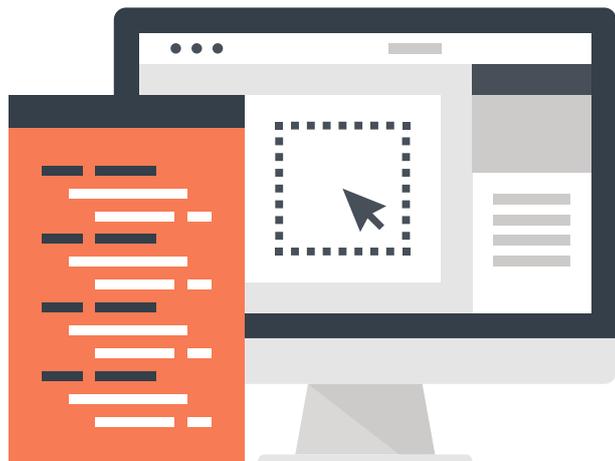


Customer documents in media files and pictures can be stored



Customer's personal record is secured and protected

# Job Management



Be on top of all the jobs in an organised way so that you can respond timely to your customers whenever necessary.

Create and manage your job tasks and workflow from quotation through invoicing with resources, time and cost tracked for greater business insights.

## How are your jobs managed?

### All at a glance



View and manage all jobs in a single screen. Whether is completed, scheduled, in progress etc.

### Optimize your resources



Automatically match and assign the suitable manpower to the jobs taking into consideration all the constraints and business rules defined.

### Manage contracts



Recurring jobs on contract can be created automatically by frequency, by fixed day of the month etc, with the flexibility to amend it.

### Asset Management



Track and validate the movement of all your equipments and fleets for the jobs

# Scheduling

The system automatically matches and allocates resources (manpower and assets) to the job and job tasks by priority queue. System generated notifications will be sent to the allocated resources.



## Scheduled job tasks



The jobs are automatically scheduled and displayed for approval before they are dispatched to the resources or/and team of resources. Drag and drop to make changes on the fly if needed.

## Multiple views



Flexibility to choose the type of views for the schedule. The view selection include day, week, month, team, job, zone, individual etc

## Suggestions



Alternatives are suggested when the scheduled resource is unavailable at the last minute.

## Job dispatch



The jobs together with all details are dispatched to the field workers via the field force management app. The field force activities are all tracked.

## Payroll



An optional integration to payroll for calculation of the actual hours worked, overtime and all other claims and allowances.

# Field Force Mobile App

Field force mobile app helps you and your field force workers to stay in control at all times. It streamlines communications between the office and the field force workers in a concise and comprehensive way and automate work processes. The field jobs can now be more transparent and traceable to serve customers better.

## Tracking field force activities

Job is assigned with job details and request sent to the field force worker. The field force worker accepts the job, assisted by the GPS in the app takes the easiest and shortest route to the destination. The work is completed with all work description entered and acknowledged by customer with digital sign-off. He is now available to take another job by the head office.



## Anywhere & everywhere

You can track all your field force activities real-time anywhere and everywhere with internet connectivity.

## Digital payment & Customer Review

Improve payment and cash handling with digital payment. Customer can make digital payment using the customer app. They can also provide feedback and reviews to help your company improve your service.



# What Industries need this?

Most industries that need to deploy manpower and resources to jobs, projects, tasks will need this solution.



## Repair & Maintenance Services

Air-Condition  
Equipment

Vehicle  
Machines

Engineering



## Cleaning Management

Part  
Time/Contractual  
domestic cleaners

Pest Control  
&  
Management

Other  
cleaning  
services



## Delivery

Retail  
Wholesale

Distributor/Trading  
Food & Beverage

Manufacturer



## Other Services

Training & Classes

Event Management

Security manpower

Project Management



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